



Rausch Electronics USA, LLC
4757 Innovation Way
Chambersburg, PA 17201
Phone: (717) 709-1005
Fax: (717) 709-1009
Email: reusa@rauschusa.com
www.rauschusa.com

PARTICIPATION APPLICATION FOR LOANER EQUIPMENT PROGRAM

Rausch Electronics USA offers free loaner equipment to our participating customers¹ in good standing, (participating customer's account is current, and they are in compliance with this program). Free loaner equipment is available once customer's product has arrived at our facility and a determination has been made that it cannot be repaired within 48 hours. Note - in certain circumstances, after discussion with our Service Technician, a tracking number will suffice for the equipment being returned inside the 48 hours for a loaner to be sent.

IMPORTANT!

EQUIPMENT: All loaner equipment is and remains the property of REUSA. The customer shall have no rights or property interest in the equipment other than what is set forth in this agreement.

TERMS AND CONDITIONS

LOANER:

Loaner equipment is provided based upon availability, and only when repair time will exceed 48 business hours (all shipping and handling charges will be the responsibility of the customer, based upon warranty determination). Loaner eligibility is effective, once the faulty equipment is received at Rausch for repair (in some circumstances a tracking number will suffice for the returning equipment). Loaners must be received at Rausch within 5 business days after customer's receipt of their repaired equipment. **For loaners not returned within this time frame, customers will be billed for loaner equipment not returned at a daily charge of \$300.00 per day, billed weekly.**

SHIPMENT:

When repair time will exceed 48 hours and upon customer's request, Rausch will ship a loaner to an address provided by the customer (in some circumstances the loaner could be sent if a tracking number for the returning equipment is received by Rausch). Loaner shipment is also only possible if such loaner equipment is currently available. Customer shall be responsible for all shipping costs for loaner equipment. Shipment of the loaner will be the same method as the shipment of the part to be repaired to Rausch. Customer shall be fully responsible for loaner equipment from date of receipt of shipment until it is returned and received at Rausch. Any shipping damages must be reported to Rausch within 24 hours of receipt.

Return shipment of the equipment is always the customer's responsibility, at the customer's expense. Equipment should be returned in original shipping container, unless such container has been damaged that it would jeopardize safe shipment. In such case, customer must use equivalent container to return the shipment.



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LOSS OR DAMAGE:

Customer shall return the equipment in the same condition to Rausch as when it was received by customer (excluding normal wear and tear). Customer assumes full responsibility for loss, damage or injuries resulting from the use of equipment, and shall be liable to Rausch USA for loss or replacement of the equipment up to the full replacement value thereof. If loaner equipment is returned damaged and or stripped of any parts during the customer's possession, the customer will be invoiced the cost to repair.

Noncompliance with this agreement will result in customer being excluded from this program.

The following customer hereby wishes to participate in this program and accepts all terms and conditions presented in this agreement.

Customer Company: _____

Authorized Signature: _____

Printed Name: _____

Date: _____

Accepted by: _____

Rausch Electronics USA, LLC.

Effective Date: _____

Rausch Electronics USA, LLC.

¹Note: Participating Customers are defined as those customers who have purchased their vehicles new from Rausch directly or through an authorized Rausch dealer.